

Request for Quotation (RFQ)

1. Basic Information

Company Name: Smart Wheel Elite

Company Address: [Your Address]

Contact Person: [Name, Designation]

Phone: [Phone Number]

Email: [Email ID]

RFQ Reference Number: [Enter Ref No]

Date of Issue: [DD/MM/YYYY]

Submission Deadline: [DD/MM/YYYY]

2. Introduction / Background

Smart Wheel Elite is seeking proposals from qualified vendors for the supply and implementation of GPS tracking solutions. This RFQ covers employee tracking, vehicle tracking, school bus tracking, and pet tracking systems. The objective is to deploy reliable, scalable, and cost-effective tracking systems that ensure safety, efficiency, and real-time monitoring.

3. Scope of Work / Requirements

The vendor is expected to provide tracking solutions for the following categories:

- Employee Tracking: Real-time monitoring, attendance logs, mobile app, reports, integration with HRMS.
- Vehicle Tracking: GPS-enabled device, fuel monitoring, route optimization, live tracking dashboard.
- School Bus Tracking: Child pick-up/drop alerts, geo-fencing, parent notification app, driver monitoring.
- Pet Tracking: Lightweight GPS collar, mobile app, safe zone alerts, waterproof device.

4. Technical Specifications

Vendors must ensure the proposed solutions meet or exceed the following specifications:

- GPS Accuracy: within 5 meters
- Battery Life: minimum 24–48 hours (portable devices)
- Connectivity: 2G/4G/5G, SIM, IoT, or satellite support
- Mobile App: Compatible with Android and iOS

- Cloud/server hosting: Secure & scalable
- Data Security: GDPR, ISO 27001, or equivalent compliance

5. Commercial Requirements

Vendors are required to provide clear commercial details including:

- Unit Cost (per device)
- Software Licensing Cost (monthly/annual)
- Installation & Setup Charges
- AMC (Annual Maintenance Contract)
- Volume Discounts (if applicable)
- Warranty details

6. Delivery & Implementation

- Expected delivery timeline
- Installation & training support
- SLA (Service Level Agreement) for uptime and support response

7. Evaluation Criteria

Responses will be evaluated based on the following criteria:

- Price competitiveness
- Technical compliance
- Service & support capability
- Past experience and references

8. Terms & Conditions

- Submission deadline must be strictly adhered to.
- Smart Wheel Elite reserves the right to accept or reject any proposal without assigning reasons.
- Payment terms will be discussed during final negotiation.
- All information shared must remain confidential.

9. Response Format (Vendor to Fill)

Requirement	Vendor Response	Remarks
GPS Accuracy		
Battery Life		

Mobile App Availability

Cost per Device

AMC Charges

Delivery Time